

AMBULATORY ENDOSCOPY CENTER OF MARYLAND

7350 Van Dusen Road, Suite 230
Laurel, Maryland 20707

We have tried to make your Ambulatory Endoscopy experience as comfortable as possible. We are striving for perfection and therefore need your assessment of our services, personnel and facility. Please take a few moments to complete this survey. Thank You!

	Excellent	Good	Fair	Poor	N/A
• Instructions or prep information from the doctors' office prior to the procedure were understandable and complete.	_____	_____	_____	_____	_____
• Signing in process and reception/front desk personnel were efficient and prompt.	_____	_____	_____	_____	_____
• Endoscopy center personnel were courteous and professional.	_____	_____	_____	_____	_____
• The staff answered questions, explained the procedure and post procedure instructions clearly.	_____	_____	_____	_____	_____
• The doctor was competent and knowledgeable when explaining the procedure and results.	_____	_____	_____	_____	_____
• How would you rate the center in meeting your needs, privacy and comfort?	_____	_____	_____	_____	_____
• Discharge instructions were clear and useful, aiding in your recovery at home.	_____	_____	_____	_____	_____
• Overall quality of care you received at the center.	_____	_____	_____	_____	_____
• If you needed an endoscopy again, would you return to this facility?	_____ Yes	_____ No	_____ Don't Know		
• Would you recommend this facility to others?	_____ Yes	_____ No	_____ Don't Know		

Please give one or two suggestions or comments that you feel would help us improve the quality of patient care.

Name (optional) _____ Procedure Date _____